

If Chrome on your Samsung phone isn't refreshing an Adobe Acrobat PDF, it's likely due to caching issues or incorrect settings. Try clearing the browser's cache and data, ensuring the Adobe Acrobat extension is enabled, and checking if the "Allow access to file URLs" setting is enabled. If the problem persists, consider updating both Chrome and Adobe Acrobat Reader to their latest versions.

Here's a more detailed breakdown of troubleshooting steps:

1. Clear Chrome's Cache and Data:

- Go to your phone's Settings > Apps > Chrome.
- Tap on Storage & Cache.
- Select Clear Cache.
- If that doesn't work, try Clear Data (this will reset Chrome).

2. Check Adobe Acrobat Extension in Chrome:

- Open Chrome and go to Settings > Extensions > Manage Extensions.
- Locate the Adobe Acrobat extension.
- Make sure it's enabled (toggle is switched on).
- Click Details and ensure Allow access to file URLs is enabled.

3. Ensure Adobe Acrobat Reader is up to date:

- Open the Play Store and search for "Adobe Acrobat Reader".
- If an update is available, install it.

4. Update Chrome:

- Open the Play Store and search for "Chrome".
- If an update is available, install it.

5. Check PDF Viewer Settings in Chrome:

- Open Chrome and go to Settings > Accessibility.
- Ensure that "Always open PDF files externally" is not checked, if you want to view them in Chrome.

6. Consider an alternative PDF viewer:

- If the issue persists, you might consider using a different PDF viewer app on your phone and setting it as the default for PDFs.

7. Restart your phone:

- Sometimes a simple restart can resolve temporary glitches.